



TERMS OF USE



TERMS AND CONDITIONS

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DISCLAIMER

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PRIVACY

You can visit our website without telling us who you are or revealing any personal information about yourself. However, you should be aware that anonymous visitor information such as your IP address, browser type (Internet Explorer, Firefox, etc), device type (laptop, tablet, phone), referring pages and pages visited on the website are automatically collected for statistical analysis of web traffic patterns. This information cannot be used to identify you.

Our web pages utilise "cookies" and other technologies which serve to recall personal information previously given by a Web user. Most browsers allow you to control cookies, including whether or not to accept them and how to remove them.

In addition, we collect personal information (also commonly known as personally identifiable information or personal data) directly from you, if you use our website to make donations, apply for assistance, subscribe to newsletters, register as a volunteer or any other service offered. You will be aware of that we are gathering this personal information because it will come directly from you. It may include any of the following:

Name and contact details, e.g. email address, phone number, etc; Amount and date of donations;

Additional comments/instructions made on any forms on the website;

Information about your situation, location and services requested from us;

Other information that may be exchanged in the course of engaging with our website.

Please note that we do not collect credit card details on this website. If you choose to make a donation or payment using your credit card please contact us for security purposes.

Security of Your Personal Data

The security of Your Personal Data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.



If you submit a review, recommendation, endorsement, query or other User Generated Content through other websites including Facebook, Instagram, Google, and other similar channels, we may share that review, recommendation, endorsement or content publicly on our website.

How we use your personal information Legacy Community Service uses the personal information you supply to us via the website for any of the following purposes:

to process your donation, application, etc;

to send receipts/confirmation of your payments;

to respond to requests for information;

for record keeping purposes;

to issue refunds;

to distribute relevant communications, e.g. newsletters and updates on projects you have supported, new projects that we feel may be of interest to you, etc.

Direct marketing communications

We may communicate with you using email, SMS, and other channels. You have the right to withdraw consent to receive such communications, as permitted by law. If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by submitting a request to info@legacycommunityservice.co.za or by using the unsubscribe link in any email communication you may have received.

Who has access to your personal information?

We may provide access to your personal information to employees of Legacy Community Service, our consultants and other businesses or persons involved in processing donations, providing services requested or compiling communications. We require that these parties agree to protect the confidentiality of your information consistent with the terms of this Privacy Notice.

We will not share your personal information with other third-party companies for their commercial or marketing use without your consent.

However, we may release personal information: (i) to the extent we have a good-faith belief that such action is necessary to comply with any applicable law; (ii) to enforce any provision of the Terms of Service, protect ourselves against any liability, defend ourselves against any claims, protect the rights, property and personal safety of any user, or protect the public welfare; (iii) when disclosure is required to maintain the security and integrity of the website, or to protect any user's security or the security of other persons, consistent with applicable laws; or (iv) to respond to a court order, subpoena, search warrant, or other legal process, to the extent permitted and as restricted by law.

RETENTION OF DATA

Your personal information will be retained only for as long as is necessary for the purposes set out in this Notice and to comply with applicable laws), resolve disputes and enforce our legal agreements and policies. We also retain usage data for internal analysis purposes. Usage data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our website, or we are legally obligated to retain this data for longer periods.



YOUR RIGHTS

If you are a South African resident, South African law provides you with certain rights with regard to your personal information under the Protection of Personal Information Act (“POPIA”) and Promotion of Access to Information Act (“PAIA”), as well the Consumer Protection Act.

Throughout this Privacy Notice you will find information required by POPIA regarding what type of personal information we collect from you; the purposes for which it is used, and the third parties with whom your data may be shared. POPIA and PAIA allow you to make inquiries regarding to your personal information. Specifically, you have the right to request disclosure or action your personal information, including:

Specific pieces of personal information collected about you.

The ability to correct or delete certain personal information collected about you.

The ability to delete all the personal information collected about you, subject to certain exceptions.

To opt-in or opt-out of direct marketing communications. To object to processing of your personal information.

To appeal any rejection of access to your personal information.

You may submit a request regarding your rights under POPIA or PAIA by contacting us at

info@legacycommunityservice.co.za

SECURITY

We employ industry-standard and/or generally accepted security measures designed to secure the integrity and confidentiality of all information submitted through our website. However, the security of information transmitted through the internet or via a mobile device can never be guaranteed. We are not responsible for any interception or interruption of any communications through the internet or for changes to or losses of data.

Credit card details are not collected or stored on our website. All online will be done processed through Legacy Community Service employee to protect the user transactions.

No Warranties

You expressly agree that use of our website is at your sole risk. You understand and agree that any material and/or information uploaded or downloaded or otherwise obtained, through the use of the platform, is done at your own risk and discretion. You will be solely responsible for any damage to your computer services or loss of data that results from the download of information.

DONATIONS

All transactions are processed in South African Rand (ZAR). Should you wish for any reason to cancel your online donation, you may do so within seven (7) days and receive a full refund (less bank charges). However, a refund is not permitted if we have already issued you or your company with a Section 18A tax exemption certificate (receipt), according to the terms of the Act.

Kindly direct any requests for refunds to info@legacycommunityservice.co.za